

Acronyms	Description
<b>ACCA</b>	Association of Chartered Certified Accountants
<b>ADA</b>	Advanced Digital Archival
<b>ADF</b>	Allied Democratic Forces
<b>AMM</b>	Annual Members' Meeting
<b>ARC</b>	Audit and Risk Assurance Committee
<b>BA.</b>	Bachelor of Arts
<b>Bn.</b>	Billion
<b>BRITAM</b>	British–American Investments Company
<b>BSc.</b>	Bachelor of Sciences
<b>BUBU</b>	Buy Uganda Build Uganda
<b>CAGR</b>	Compound Annual Growth Rate
<b>CBD</b>	Central Business District
<b>CBK</b>	Central Bank of Kenya
<b>CBR</b>	Central Bank of Rwanda
<b>CBR</b>	Central Bank Rate
<b>CCW</b>	Customer Connect Week
<b>CX</b>	Customer Experience
<b>COFTU</b>	Central Organisation of Free Trade Unions
<b>CMA</b>	Capital Markets Authority
<b>CMP</b>	Crisis Management Plan
<b>CRDB</b>	Cooperative Rural Development Bank
<b>CSA</b>	Control Self–Assessment
<b>CSR</b>	Corporate Social Responsibility



<b>DRC</b>	Democratic Republic of the Congo
<b>DRP</b>	Disaster Recovery Plan
<b>DSE</b>	Dar–Es–Salam Stock Exchange
<b>DFCU</b>	Development Finance Company of Uganda Bank Ltd
<b>EABL</b>	East African Breweries Limited
<b>ECASSA</b>	East and Central African Social Security Association
<b>EIA</b>	Environmental Impact Assessment
<b>ERM</b>	Enterprise Risk Management
<b>ESG</b>	Environmental, Social and Governance
<b>ExCo</b>	Executive Committee
<b>FARDC</b>	Forces Armées de la République Démocratique du Congo
<b>FCCA</b>	Fellow of the Chartered Certified Accountants
<b>FiRe</b>	Financial Reporting Awards
<b>FL</b>	Financial Literacy
<b>Fx</b>	Foreign Exchange
<b>FY</b>	Financial Year
<b>FUE</b>	Federation of Ugandan Employers
<b>GDP</b>	Gross Domestic Product
<b>GLSD</b>	Gender, Labour & Social Development
<b>GRI</b>	Global Reporting Initiative
<b>HR</b>	Human Resources
<b>IA</b>	Internal Audit
<b>IAS</b>	International Accounting Standards
<b>IASB</b>	International Accounting Standards Board

<b>ICPAU</b>	Institute of Certified Public Accountants of Uganda
<b>IFRS</b>	International Financial Reporting Standards
<b>ILO</b>	International Labour Organisation
<b>IPM</b>	Investment and Project Monitoring Committee
<b>ISSA</b>	International Social Security Association
<b>ISO</b>	International Organisation for Standardisation
<b>IMF</b>	International Monetary Fund
<b>Info</b>	Information
<b>IT</b>	Information Technology
<b>IVR</b>	Interactive Voice Response
<b>K</b>	Thousand
<b>KAVC</b>	Kampala Amateur Volleyball
<b>KCB</b>	Kenya Commercial Bank
<b>KCCA</b>	Kampala Capital City Authority
<b>KES</b>	Kenyan Shilling
<b>KPI</b>	Key Performance Indicator
<b>Kshs.</b>	Kenyan Shilling
<b>LAPSNET</b>	Legal Aid Providers Network
<b>M</b>	Million
<b>MBA</b>	Masters Degree in Business Administration
<b>MDF</b>	Medium Density Fibreboard
<b>MoFPED</b>	Ministry of Finance, Planning and Economic Development
<b>MOH</b>	Minister of Health
<b>MSc.</b>	Masters Degree in Science



<b>MSCI</b>	Morgan Stanley Capital International
<b>MTA</b>	Midterm access
<b>NEMA</b>	National Environmental Management Authority
<b>NIRA</b>	National Identification and Registration Authority
<b>NIC</b>	National Insurance Corporation
<b>NOTU</b>	National Organisation of Trade Unions
<b>NSE</b>	Nairobi Stock Exchange
<b>NSSF</b>	National Social Security Fund
<b>OECD</b>	The Organisation for Economic Co–operation and Development
<b>OEC</b>	Observatory Economic Forum
<b>PAS</b>	Pension Administration System
<b>PBI</b>	Performance–Based Increment
<b>PPDA</b>	Public Procurement and Disposal of Public Assets Authority
<b>PDL</b>	Premier Developments Limited
<b>PRAU</b>	Public Relations Association of Uganda
<b>RAF</b>	Risk Appetite Framework
<b>RPA</b>	Robotic Process Automation
<b>Rwf.</b>	Rwandese Franc
<b>Rd.</b>	Road
<b>RMPP</b>	Risk Management Policy and Procedures
<b>RSE</b>	Rwanda Stock Exchange
<b>SAA</b>	Strategic Asset Allocation
<b>SACCOS</b>	Savings and credit cooperative services



<b>SACA</b>	Staff Administration and Corporate Affairs Committee
<b>SDG</b>	Sustainable Development Goals
<b>SBU</b>	Stanbic Bank Uganda
<b>SOPs</b>	Standard Operating Procedures
<b>STP</b>	Straight through process
<b>TAT</b>	Turnaround time
<b>TB</b>	Treasury Bond
<b>TBN</b>	Transformation Business Network
<b>TBL</b>	Tanzania Breweries Limited
<b>Tn</b>	Trillion
<b>TWIGA</b>	Tanzania Portland Cement Company Limited
<b>Tz.</b>	Tanzanian Shilling
<b>UBTS</b>	Uganda Blood Transfusion Services
<b>UCL</b>	Uganda Clays Limited
<b>UGX</b>	Uganda Shillings
<b>UI</b>	User interface
<b>UK</b>	United Kingdom
<b>UPDF</b>	Uganda People's Defence Force
<b>URA</b>	Uganda Revenue Authority
<b>USST</b>	Unstructured Supplementary Service Data
<b>URBRA</b>	Uganda Retirement Benefits Regulatory Authority
<b>URSB</b>	Uganda Registration Services Bureau
<b>USE</b>	Uganda Securities Exchange



<b>USSD</b>	Unstructured Supplementary Service Data
<b>UX</b>	User experience
<b>VAT</b>	Value Added Tax
<b>VPDL</b>	Victoria Properties Development Limited
<b>WEF</b>	World Economic Forum
<b>WHT</b>	Withholding Tax
<b>YTD</b>	Year to Date
<b>Y/Y.</b>	Year on Year